



“An Assessment of Pilgrims Views Regarding Infrastructure Facility at Pilgrim Destination in Pune District of Maharashtra”

Dr. Jotiram C. More

Ganesh D. Gandhile

Abstract:-

Tourism industry is one of the largest and fastest growing industries in today's world. Development of any tourist centers Infrastructure facility plays an important role. These facilities make the tour comfortable and memorable. It includes easy accessibility, well-developed road, with wayside facilities, clean environment and accommodation, variety of attraction, safety and security, Good communication networks and shopping facilities etc. Pune district has a extensive range of tourism potential. Pune district has many natural, socio-cultural and fabricated tourist attractions. Pune district known for the pilgrimage tourism, it is one of the old form of tourism.

In this study, an attempt has been made to understand the views of the pilgrims regarding various facilities and its quality presented in various pilgrim destination in Pune district. The facilities like Darshan Quie, Transportation, Approach road, Cleanliness, Local Security, Parking, Public Convenience, Accommodation, Tourist information Board and Seating/ Resting take into consideration. Researcher has attempt to the views of pilgrim whether the quality of available facility is Good, Average, Poor and rank it as per the pilgrims views.

Key Words: Pilgrim, Destination, Religious, Rating, Facility, Infrastructure, Tourism,

Introduction: -

Tourism industry is one of the largest and fastest growing industries in today's world. Tourism industries provide maximum job opportunity directly or indirectly because tourism develops many sub- industries like hospitality, transport and entertainment very rapid rate. Tourism is the industry that is mutual benefit of tourism industry and Tourist.

Today Tourism industry has reached the common person and tourist destinations are being developed, to provide facilities like accommodation, transport, amenities and attraction to tourist to make his trip joyful. Development of any tourist centers Infrastructure facility plays an important role. These facilities make the trip comfortable and memorable. It includes easy accessibility, well-developed road, with wayside facilities, clean environment and accommodation, variety of attraction, safety and security, Good communication networks and shopping facilities etc.

Pune district is situated on eastern direction of western Ghat in western part of the Maharashtra. Pune district is gifted with tactical location, non violent and quiet environment, and mountain, rivers, lakes, dams, religious temples, and historic forts, and historic monuments, friendly and welcoming people. Pune district has an extensive range of tourism potential. Pune district has many natural, socio-cultural and fabricated tourist attractions. So many tourist places are distributed in all over the district, which is prosperity of tourism. All these tourist places are important in the view of tourism development in the district.

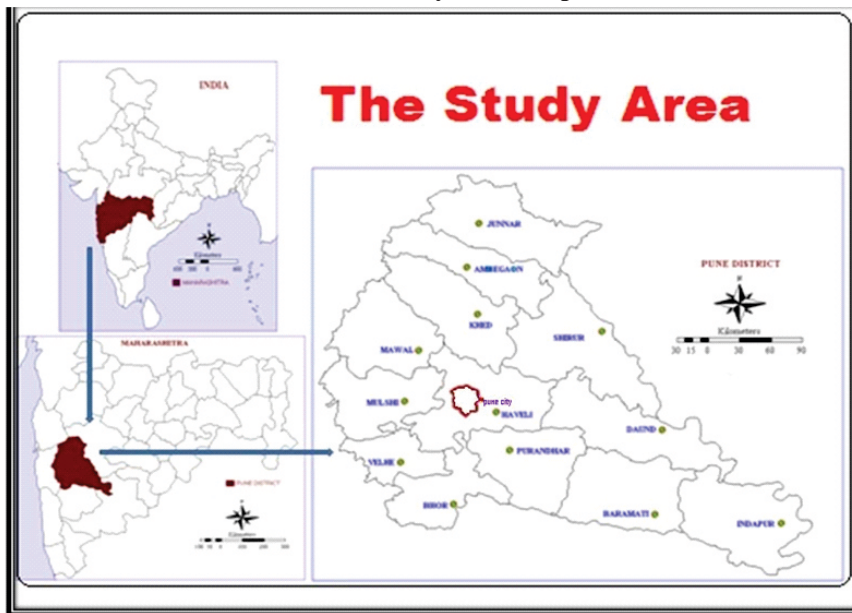
Pune district known for the pilgrimage tourism, it is one of the old form of tourism. Five Astvinayak Ganpati temples, Bhimashankar Jotirlings, Lord Khandoba temple in Jejuri, Dehu and Alandi pilgrim centers of Varkari Sampradaya and Ekvira Devi temple of Karla is in district which provides a massive spiritual tourism potential. Also the Balaji temple of Ketkawali, Datta temple of Narayanpur, Parti shirdi temple of Shirgoan, Dagadusheth Halwai Ganpati and Chaturshringi temple of Pune City is the most visited pilgrim centers in Pune district. Kamar Ali Durvesh Dargah of Khed-Shivapur, Buddhist caves of Karle, Bhaje and Bedse, Padmamani Jain Temple of Pabal, are also religiously important tourist destination in Pune district.

Study Area:-

Pune is one of the major districts of Maharashtra lies in western part of Deccan Plateau and in eastern side of Sahyadri Mountain. Geographically Pune District is located between 17° 54' to 19° 24' North latitude and 73° 33' to 75° 10' East longitudes. Administratively Pune District is in the western region in Maharashtra. It is enclosed by Raigad District to the west, Thane District to the northwest, Ahmednager District to the north and northeast, Solapur District to the southeast and Satara District to the south.

The district has 15642 sq. km total area and a population of 9426959 populations according to 2011 census. In 35 district of the Maharashtra state as per the area (5.10%) and population (8.4%) Pune district stands second largest district. Administratively district has divided in to 14 Tehsils i.e. Bhor, Velhe, Mulsh, Maval, Khed, Ambegaon, Junnar, Pune City, Haveli, Shirur, Purandar, Indapur, Daund, Baramati

The Study Area Map



Objectives of the Study: -

A general objective of the present study is focus on the Geographical study of pilgrim Centre's in Pune district. The specific objectives of the study are as under

1. To study the location of Pune district
2. To find out the major pilgrim destinations in Pune district
3. To assess the pilgrims views about the rating of various facilities provided to them at pilgrim destination

Methodology:-

The present research work is based on Primary sample survey. For asses the views of pilgrims about various facilities at various pilgrim destinations in Pune district. The Saturated Questionnaires develop and in interview schedule ask to pilgrim's mention their opinion about facilities either of Good, Average and Poor. For the analysis of the attitude of pilgrims, ten pilgrims interviewed at every pilgrim destination. To assess the views total 250 pilgrims interviewed in selected 25 Pilgrim destinations. These views of pilgrim then converted into percentage. As per the percentage of views

about facilities at every pilgrim destination facility rating is noted. As per the rating if more than 70% pilgrim recorded that the quality of facility is Good its gives rating 3, if the 40 to 70% pilgrims noted that the quality of facility is good it's gives rating 2 and if the less than 40% pilgrim recorded that the quality of facility is good it gives rating 1. As per this rating numerical value 3 shows the standard of such facility is Good, numerical value 2 shows the standard of such facility is average and numerical value 1 shows the standard of such facility is Poor.

To assess the level of all facilities at every pilgrim destination the sum of rating is taking into consideration. If the Sum of all rating is less than 15 then the level of overall facility is Poor. If it is between 16 to 20 then the level of overall facility is average, if it is between 21 to 25 then the level of overall facility is good and if the sum of all rating is more than 26 then the level of overall facility is very good.

Major Pilgrim Destinations in Pune District:-

Table No.1:- Major Pilgrim Destination in Pune District			
Sr. No.	Tehsil	Pilgrim Destination	Religious Importance
1	Junnar	Ozar	Vigneshwar Ganpati Temple,
		Lenyadri	Girijatmaka Ganpati Temple,
		Ale	Reda Samadhi Temple
		Otur	Kaprdikeshwar and Chaitanya baba Samadhi Temple
		Vadaj	Khandoba Temple
		Kukdeswar	Ancient Shiv Temple
		Umbraj	Laxmi Mata Temple
		Shivneri	Shivai Devi Temple
		Belhe	Peer Dawal Malik Baba Dargah.
2	Ambegoan	Dhamni	Khandoba Temple.
		Thapling	Khandoba Temple
3	Khed	Alandi	Shri Saint Dnyaneshwar Samadhi Temple
		Bhimashankar	Lord Shiva Temple One of the Twelve Jyotirlingas
		Nimgaon-Dawadi	Khandoba Temple.
		Kanhersar	Yemai Devi Temple.
4	Mawal	Karla	Ekvira Aai Mandir.
		Goradeshwar	Ancient Shiva Mandir
		Shirgoan	Sai Baba Temple, Prati Shirdi
		Dudhivare	Vtthal Temple, prati Pandharpur
		Shri Pashvapradyalay (Talgaon)	Bhagvan Pasvanath Jain Temle
5	Shirur	Ranjangaon	Mahaganpati Ganpati Temple,
		Pabal	Padmamani Jain Temple.
		Ramling	Ancient Shiva Mandir
6	Mulshi	Kharwade	Mahshoba Temple
		Tamhini	Vinzai Devi Temple.
7	Bhor	Rareshwar	Shiva Mandir
		Baneshwar	Ancient Shiva Temple
		Bhor	Waghjai Mata Temple, Bhoreshwar Temple

8	Haveli	Dehu	Sant Tukaram Maharaj Temple, Gatha Mandir
		Theur	Chintamani Ganpati Temple,
		Khed- Shivapur	Sufi Saint Kamar Ali Durvesh Dargah.
		Tulapur	Shri Sangameshwar Mandir, Shrine Sambhaji Maharaj
		Kondhanpur	Tukai Mata Temple.
		Wade-Bolhi	Bolhi Mata Mandir.
		Ramdara	Ramdara Shivalay Temple
		Wadmukh Wadi	Sai Mandir.
			Dhamm Mandir
		Pimpri	Guru Nanak Darbar.
9	Pune City	Senapati Bapat Road	Chaturshringi Temple.
		Kasba Peth	Kasba Ganapati
		Budhwar Peth	Dagdusheth Halwai Ganpati
		Narayan Peth	Omkareshwar temple
		Jangli Maharaj Road	Pataleshwar cave Temple
		Sarasbaug	Ganpati Temple
		Parvati	Dev Deveshwar Temple
		Pashan	Someshwar Temple
		Budhwar Peth	Tambdi Jogeshwari Temple
		Bhavani Peth	Tuljabhavani Temple
		Vitthalwadi	Vitthal Temple
		Katraj	Escon Temple
		Kasba Peth	Thorla Shikhsalla
		Raviwar Peth	dhakta Shikhsalla
		Raviwar Peth and M.G. Road	Daudi Bhoarachya Majiti
		Babajan Chowk	Hajrat Babajan Dargah
		East Street	Methodist Marathi Church
		Guruwar Peth	Pavitra Naam Devalaya/ Church Of The Holy Name
		Rasta Peth	Christ Church
		Khadki	All Saints Church
		Yerawada	Dashmesh Darbar Gurdwara
		Khadki Bazaar	Shri Gurusingh Sabha Gurdwara
		Sapras, Pune Station	Sapras Gurdwara
		Nagpur Chawl	Nagpur Chawl Gurudwara
		Shivajinagar	Ramgodia Gurdwara
		Yerwada	Jai Jawan Nagar Gurdwara
Guruwar Peth	Derasar (Jain Temple)		
Pune Station	Lal Dewal (Jews Temple)		

10	Purandar	Jejuri	Khandoba Temple.
		Saswad	Sopankaka tomb Temple
		Ketkawle	Tirupati Balaji temple,Prati Balaji
		Narayanpur	Dutt Mandir
		Veer	Shrinath Mascoba Temple
		Valhe	Valmiki Rishi Temle
		Bhuleshwar	Ancient Shiva Temple
		Bhopgaon	Kanifnath Temple
11	Daund	Bet Kedgaon	Dattamandir, Narayan Maharaj Aashram
		Kurkhubh	Firangai Mata Temple
		Patas	Nageshwar Temple
		Varvand	Nagnath Temple.
		Daund	Vitthal Temple,Prati Padharpur.
12	Baramati	Morgaon	Moreshwar Ganpati Temple, One of the eight Ashtavinayak
		Karnje/Someshwar	Ancient Shiva Temple
		Supé	Shaha Mansur Baba Dargah
13	Indapur	Nira Narsingpur	Narsinha Temple.
		Bhandgaon	Masobha Temple
-			Source : Compiled by Researcher

Pilgrims Views About Facilities:-

In this study, the researcher has tries to understand the views of the pilgrims regarding various infrastructural facilities at pilgrim destination in Pune District. The facilities like Darshan Quie, Transportation, Approach road, Cleanliness, Local Security, Parking, Public Convenience, Accommodation, Tourist information Board and Seating/ Resting take into consideration. These were classifies as Good, Average and Poor, then noted in the percentage and as per the percentage, it has given the rank.

Table No. 2 shows the rating of Infrastructure Facilities at Major Pilgrim destination in Pune district. As per the table the quality and availability of facilities like Darshan Quie, Local Security, Transportation, Approach road and Cleanliness facility are found good in overall Pilgrim destination. The quality and availability of facilities like Parking, Public Convenience and Seating/ resting facility found in average nature while infrastructural gaps are found in facility like Accommodation and Tourist information Board in overall Pilgrim destination in Pune district.

Table No. 2:- Level of Infrastructure Facility with Rating at Pilgrim Destination in Pune District												
	Name of the Pilgrim Destination	Facility With Rating										
		Darshan Quie	Transportation	Approach road	Cleanliness	Local Security	Parking	Public Convenience	Accommodation	Tourist information Board	Seating/ Resting	Total
1	Chaturshingi Temple	3	3	3	3	3	3	3	3	2	2	28
2	Khed- Shivapur Dargah	2	2	2	2	2	2	3	2	2	2	21
3	Theur	3	3	3	2	2	3	2	2	2	2	24
4	Dehu	3	3	3	3	3	2	3	2	2	2	26
5	Tulapur	2	3	3	3	3	3	2	1	2	2	24
6	Ozar	3	3	3	3	3	3	3	3	1	2	27
7	Lenyandri	3	3	3	3	3	3	3	3	1	2	27
8	Reda Smadhi Ale Phata	2	2	1	2	3	1	2	3	1	2	19
9	Kukdeshwar Temple	3	3	3	3	3	1	1	1	1	1	20
10	Alandi	3	3	3	2	2	1	2	2	1	1	20
11	Bhimashankar	3	3	3	2	2	2	3	2	2	2	24
12	Karla	3	3	3	3	3	1	1	2	2	2	23
13	Dudhiware (Prati Pandharpur)	2	3	3	3	3	3	3	3	2	3	28
14	Shirgoan (Prati Shirdi)	3	3	3	3	3	3	3	3	2	3	29
15	Ranjangaon	3	3	3	3	3	3	3	2	3	3	29
16	Pabal	3	1	2	2	2	1	1	1	1	1	15
17	Kurkumbh	2	3	3	3	3	1	2	1	2	1	21
18	Baneshwar	2	2	3	3	3	3	3	2	3	3	27
19	Jejuri	3	3	2	2	3	3	2	2	3	2	25
20	Narayanpur	3	2	2	2	3	2	2	1	2	2	21
21	Ketkawale Balaji	3	3	3	3	3	3	3	2	2	3	28
22	Bhuleshwar Temple	3	2	3	3	2	2	2	1	2	2	22
23	Naranyanbet	3	1	2	3	3	3	2	2	2	2	23
24	Morgoan	3	3	3	2	3	2	2	2	1	2	23
25	Nira Narsinpur	2	3	2	3	2	2	3	1	1	2	21
	Avg.		2.64	2.68	2.64	2.68	2.24	2.36	1.96	1.8	2.04	23.64

Source :- Compiled by Researcher

Overall Infrastructure Level of Pilgrim Destination in Pune District:-

Table No.3:- Overall Infrastructure Level of Pilgrim Destination In Pune District				
Sr. No.	Name of the Pilgrim Destination	Tehsil	Rating Level	Total
1	Chaturshingi Temple	Pune City	Very Good	28
2	Khed- Shivapur Dargah	Haveli	Good	21
3	Theur	Haveli	Good	24
4	Dehu	Haveli	Very Good	26
5	Tulapur	Haveli	Good	24
6	Ozar	Junnar	Very Good	27
7	Lenyandri	Junnar	Very Good	27
8	Reda Smadhi Ale Phata	Junnar	Average	19
9	Kukdeshwar Temple	Junnar	Average	20
10	Alandi	Khed	Average	20
11	Bhimashankar	Khed	Good	24
12	Karla	Maval	Good	23
13	Dudhiware (Prati Pandharpur)	Maval	Very Good	28
14	Shirgoan (Prati Shirdi)	Maval	Very Good	29
15	Ranjangaon	Shirur	Very Good	29
16	Pabal	Shirur	Poor	15
17	Kurkumbh	Daund	Good	21
18	Baneshwar	Bhor	Very Good	27
19	Jejuri	Purandar	Good	25
20	Narayanpur	Purandar	Good	21
21	Ketkawale Balaji	Purandar	Very Good	28
22	Bhuleshwar Temple	Purandar	Good	22
23	Naranyanbet	Daund	Good	23
24	Morgoan	Baramati	Good	23
25	Nira Narsinpur	Indapur	Good	21
Total			Good	23.64

Source :- Compiled by Researcher

As per the Table No. 3, it is clear that most of the pilgrim destination in Pune district score Good rating for the infrastructural availability and quality of facility as per the pilgrim's opinion. Most of the pilgrim destinations like Chaturshringi Temple, Dehu, Ozar, Lenyandri, Dudhiware Shirgoan, Ranjangaon, Baneshwar and Ketkawale Balaji Scoring very good rating. The destinations like Reda Smadhi of Ale , Kukdeshwar Temple and Alandi scoring Average rating while pilgrims gives Poor rating to Pabal for the quality availability of facility.

Overall Pune district score Good rating for the quality and availability of infrastructural facilities as per the pilgrim's opinion.

Level of Infrastructure Facility at Pilgrim Destination in Pune District:-

Table No. 4 shows the level of each infrastructural facility in the entire selected Pilgrim destination in the Pune district.

Table No.4:- Level of Infrastructure Facility at Pilgrim Destination in Pune District			
Sr, No.	Pilgrim Destination	Level of Facility	
1	Chaturshringi Temple	Good	Darshan Quie, Transportation, Approach road, Cleanliness, Local Security, Parking, Public Convenience, Accommodation
		Average	Tourist information Board, Seating/ Resting
		Poor	---
2	Khed- Shivapur Dargah	Good	Public Convenience,
		Average	Darshan Quie, Transportation, Approach road, Cleanliness, Local Security, Parking, Accommodation, Tourist information Board, Seating/ Resting
		Poor	---
3	Theur	Good	Darshan Quie, Transportation, Approach road, parking,
		Average	Cleanliness, Local Security, Accommodation, Public Convenience, Tourist information Board, Seating/ Resting,
		Poor	---
4	Dehu	Good	Darshan Quie, Transportation, Approach road, Cleanliness, Local Security, Public Convenience,
		Average	Parking, Accommodation, Tourist information Board, Seating/ Resting
		Poor	---
5	Tulapur	Good	Transportation, Approach road, Cleanliness, Local Security, Parking,
		Average	Darshan Quie, Public Convenience, Tourist information Board, Seating/ Resting,
		Poor	Accommodation
6	Ozar	Good	Darshan Quie, Transportation, Approach road, Cleanliness, Local Security, Accommodation, Parking, Public Convenience,
		Average	Tourist information Board
		Poor	Seating/ Resting

7	Lenyandri	Good	Darshan Quie, Transportation, Approach road, Cleanliness, Local Security, Accommodation, Parking, Public Convenience,
		Average	Tourist information Board
		Poor	Seating/ Resting
8	Reda Smadhi Ale Phata	Good	Local Security, Accommodation
		Average	Darshan Quie, Transportation, Cleanliness, Tourist information Board, Public Convenience, Seating/ Resting,
		Poor	Approach road, Parking
9	Kukdeshwar Temple	Good	Darshan Quie, Transportation, Approach road, Cleanliness, Local Security,
		Average	-----
		Poor	Accommodation, Parking, Public Convenience, Tourist information Board, Seating/ Resting,
10	Alandi	Good	Darshan Quie, Transportation, Approach road
		Average	Cleanliness, Local Security, Public Convenience, Accommodation,
		Poor	Parking, Tourist information Board, Seating/ Resting,
11	Bhimashankar	Good	Darshan Quie, Transportation, Approach road, Public Convenience
		Average	Cleanliness, Local Security, Accommodation, Parking, Tourist information Board, Seating/ Resting,
		Poor	-----
12	Karla	Good	Darshan Quie, Transportation, Approach road, Public Convenience,
		Average	Accommodation, Tourist information Board, Seating/ Resting
		Poor	Parking, Public Convenience,

13	Dudhiware (Prati Pandharpur)	Good	Transportation, Approach road, Cleanliness, Local Security, Parking, Accommodation, Public Convenience, Seating/ Resting,
		Average	Darshan Quie, Tourist information Board,
		Poor	-----
14	Shirgoan (Prati Shirdi)	Good	Darshan Quie, Transportation, Approach road, Cleanliness, Local Security, Parking, Accommodation, Public Convenience, Seating/ Resting,
		Average	Tourist information Board,
		Poor	-----
15	Ranjangaon	Good	Darshan Quie, Transportation, Approach road, Cleanliness, Local Security, Parking, Tourist information Board, Public Convenience, Seating/ Resting,
		Average	Accommodation,
		Poor	-----
16	Pabal	Good	Darshan Quie,
		Average	Approach road, Cleanliness, Local Security,
		Poor	Transportation, Parking, Tourist information Board, Accommodation, Public Convenience, Seating/
17	Kurkumbh	Good	Transportation, Approach road, Cleanliness, Local Security,
		Average	Darshan Quie, Tourist information Board, Public Convenience,
		Poor	Parking, Accommodation, Seating/ Resting,
18	Baneshwar	Good	Approach road, Cleanliness, Local Security, Parking, Tourist information Board, Public Convenience, Seating/ Resting,
		Average	Darshan Quie, Transportation, Accommodation,
		Poor	-----

19	Jejuri	Good	Darshan Quie, Transportation, Local Security, Parking, Tourist information Board,
		Average	Approach road, Cleanliness, Public Convenience, Accommodation, Seating/ Resting,
		Poor	----
20	Narayanpur	Good	Darshan Quie, Local Security,
		Average	Transportation, Approach road, Cleanliness, Parking, Tourist information Board, Public Convenience, Seating/ Resting
		Poor	Accommodation
21	Ketkawale Balaji	Good	Darshan Quie, Transportation, Approach road, Cleanliness, Local Security, Parking, Public Convenience, Seating/ Resting,
		Average	Accommodation, Tourist information Board,
		Poor	-----
22	Bhuleshwar Temple	Good	Darshan Quie, Approach road, Cleanliness,
		Average	Transportation, Local Security, Parking, Public Convenience, Tourist information Board, Seating/ Resting,
		Poor	Accommodation,
23	Naranyanbet	Good	Darshan Quie, Cleanliness, Local Security, Parking,
		Average	Approach road, Accommodation, Public Convenience, Tourist information Board, Seating/ Resting,
		Poor	Transportation,
24	Morgoan	Good	Darshan Quie, Local Security, Approach road, Transportation,
		Average	Cleanliness, Accommodation, Public Convenience, Transportation, Seating/ Resting,
		Poor	Tourist information Board,
25	Nira Narsinpur	Good	Transportation, Cleanliness, Public Convenience,
		Average	Darshan Quie, Local Security, Approach road, parking, Accommodation, Seating/ Resting,
		Poor	Accommodation, Tourist information Board,
Source: - Compiled by Researcher			

Conclusion:-

1. Pune district known for the pilgrimage tourism, Pilgrims centers of every tehsil has huge potential to attract the tourist.
2. The quality and availability of Darshan Quie, Local Security, Transportation, Approach road and Cleanliness facility found in Good Condition in overall Pilgrim destination.
3. The quality and availability of Parking, Public Convenience and Seating/ resting facility found in average nature.
4. Infrastructural gaps are found in facility like Accommodation and Tourist information Board in overall Pilgrim destination in Pune district.
5. Overall Pune district score Good rating for the quality and availability of infrastructural facilities as per the pilgrim's opinion.
6. Chaturshringi Temple, Dehu, Ozar, Lenyandri, Dudhiware Shirgoan, Ranjangaon, Baneshwar and Ketkawale Balaji pilgrim centre Score very good rating for the quality and availability of infrastructural facilities.
7. The destinations like Reda Smadhi of Ale, Kukdeshwar Temple and Alandi scoring Average rating while pilgrims gives Poor rating to Pabal for the quality and availability of facility.

Suggestions:-

1. The pilgrims centre having high tourist inflow, these centers proposed to develop on high priority basis.
2. There is need to develop separate tourism development plan for the religious tourism centers.

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*** Dr.Jotiram C. More**

Research Guide
Head, Department of Geography
B.J.S.College, Wagholi, Pune.

****Ganesh D. Gandhile**

Research Student
Department of Geography,
Shivaji University, Kolhapur